

PBX

Features



	Lite	Premium	Enterprise
Setup Fee	£500	£1,000	£2000
Monthly Fee	£250	£500	£1000
Employee User Limit	25	50	∞
Summary Report Data Storage	180 days	365 days	1100 days
Detail Report Data Storage	90 days	180 days	365 days
System Log Storage	60 days	180 days	365 days

*The above listed prices, limits, and storage capacities apply to the entire Phonexa platform, regardless of which components used.

Outgoing Call Price (per minute)	£0.02 - £0.05	£0.02 - £0.05	£0.02 - £0.05
Incoming Call Price Local (per minute)	£0.005	£0.005	£0.005
Incoming Call Price Toll Free (per minute)	£0.015	£0.015	£0.015

	Lite	Premium	Enterprise
Phone Number Management Fee: 800 TOLL FREE	£2.50	£2.50	£2.50
Phone Number Management Fee: NON-800 TOLL FREE	£1.25	£1.25	£1.25
Phone Number Management Fee: Local	£1.00	£1.00	£1.00
Voicemail (per minute)	£0.002	£0.002	£0.002
Internal Phonexa Calls	£0.00	£0.00	£0.00
Operator seat	£5.00	£5.00	£5.00
Phone No. Porting Fee (In/Out)	£10.00	£10.00	£10.00
IVR	10 FREE + £10.00 per UNIT	10 FREE + £10.00 per UNIT	10 FREE + £10.00 per UNIT
Call Queue	10 FREE + £10.00 per UNIT	10 FREE + £10.00 per UNIT	10 FREE + £10.00 per UNIT
Conference Room	10 FREE + £10.00 per UNIT	10 FREE + £10.00 per UNIT	10 FREE + £10.00 per UNIT
SIP Trunks	1 FREE + £5.00 per UNIT	1 FREE + £5.00 per UNIT	1 FREE + £5.00 per UNIT
Realtime Call Monitoring	✓	✓	✓

	Lite	Premium	Enterprise
FM/FM	✓	✓	✓
Listen/Whisper/Spy	✓	✓	✓
Operator Online Status	✓	✓	✓
SoftPhone	✓	✓	✓
Deny List	✓	✓	✓
Website Unsubscribe Management	✗	✓	✓

Systemwide addons	Lite	Premium	Enterprise
Access Management	✓	✓	✓
Advanced Security Settings	✓	✓	✓
Account Notes	✓	✓	✓
Email Notifications	✓	✓	✓
Domain Public Labeling	✗	✓	✓
Mobile App	✗	✓	✓
Dashboard Customization	✗	✓	✓
Control Panel Themes	✗	✓	✓
Forms & Banners	✗	✓	✓
Note Groups	✗	✓	✓
Export	✗	✓	✓
Contact Us	✗	✓	✓

Systemwide addons	Lite	Premium	Enterprise
Website Pages	×	×	✓
Team Widget	×	×	✓
Image Storage	×	500 MB	10 GB
Scheduled Reports	×	50	100
Legal Documents Management	×	×	✓
Watchmail	×	×	✓
Feed CMS	×	×	✓
Multiple Users Account	×	×	✓
Alternative Domains	×	×	✓
Domain White Labeling	×	£200 / month	✓

Component addons	Lite	Premium	Enterprise
Pixel Tracking	£0.0005 / Per Pixel	£0.0005 / Per Pixel	£0.0005 / Per Pixel
Third-Party Database Lookup	£0.0005 / Per Lookup	£0.0005 / Per Lookup	£0.0005 / Per Lookup
Voice Recognition	£0.05 / Per Data Unit	£0.05 / Per Data Unit	£0.05 / Per Data Unit
Speech To Text	£0.04 / Per Minute	£0.04 / Per Minute	£0.04 / Per Minute
Keyword Search	Included in the Speech to Text price	Included in the Speech to Text price	Included in the Speech to Text price
Numerical Data Redaction	£0.10 / Per Minute	£0.10 / Per Minute	£0.10 / Per Minute
Call Recording (per minute)	£0.002	£0.002	£0.002